

**HEATHERLEA, HIGH STREET, COLDINGHAM**

**TERMS AND CONDITIONS**

**Contract**

**The contract is for a short term holiday rental of the above property. The contract entered into is between the property owner and the client (the hirer).**

**Bookings are accepted on the understanding that the property is taken for holiday purposes only and that the number of people in the property is limited to that entered on the booking form.**

**Payment**

**A deposit of 25% of the cost is payable on booking if the booking is made more than four weeks before the start of the rental. Bookings are provisional until the deposit is received and held for 48 hours. The balance shall be payable four weeks before the commencement of the rental. Non-payment of the balance of the rental on or after the due date may be construed as a cancellation of the contract by the client.**

**Cancellation**

**In the event of a cancellation the whole cost is payable.**

**Any cancellation made by the client for whatever reason shall be made in writing and sent to the address on the website. On receipt of the notice of cancellation the owners will seek to re-let the property for the period of the booking. If re-letting is achieved, we will refund the monies already paid by the client less the rent for any period that was not able to be re-let.**

**Period of Hire**

**Rental for Heatherlea commences at 3.00pm on the day of arrival and terminates at 10.00am on the day of departure.**

**Care of the Property**

**The client shall take all reasonable and proper care of the property and its furniture, fittings and effects in or on the property and leave them in the same state of repair, condition and cleanliness as at the commencement of the rental period.**

### **Breakages and Damage**

**The client is required to inform the owner of any damage or breakage in or around the property promptly so that it can be repaired and replaced for the next client.**

**The client is bound to reimburse the owners for replacement, repair or extra cleaning costs where reasonably requested by the owners for damage caused by the client.**

### **Smoking**

**Smoking is not permitted anywhere inside the holiday accommodation.**

### **Pets**

**A maximum of 1 pet is permitted. Dogs are not permitted in the bedrooms or on the furniture and must not be left unattended. The client must clear up after the dog promptly and dispose of bagged waste in an external bin.**

**The client is responsible for any damage caused by their dog.**

### **Liability**

**The owners of Heatherlea are not liable for any loss or damage to any client's property or any property belonging to a member of the client's party howsoever caused.**